



AENOR

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Brasil • Chile • China • Ecuador • El Salvador • España • Italia • Marruecos • México • Perú • Polonia • Portugal • República Dominicana

SERVICE OF INSPECTION

AENOR

Regarding the increasing necessities of the organizations the last years, AENOR have been increasing their portfolio of services as well as our presence at international level in order to make easier the access to national and international markets to our clients. We provide makers, intermediaries and importers, alternatives for production control and for putting on the market their products in a globalized market.

Managing the applying of the regulations in each country can be difficult. Our experience with local regulations and requirements can help to reduce and remove these obstacles, assuring in this way, the success of the business operations. AENOR is part of a wide net of knowledge of international regulations, which is offered to their clients.

Selection and Assessment of suppliers

We help our clients to make a preliminary selection of suppliers that supply the product that is required. The service can go further, revising installations, technical, production or logistic skills, as well as the quality level of the product that they make.

Ethic and environmental Audits at factory

Aspect as important as Health and Safety at work, the use of child labour or forced labour, over-time, salaries, discrimination, discipline and plant organization, as well as the use, starting and management in the processes of raw materials destruction, production and wastes, among others, are assessed in order to protect the image and commercial brand of the import company and assure the fulfilment of social, ethic and environmental regulations by suppliers.

Inspection and control at origin

It is an inspection in plant to set if the product, equipment or installation fulfil the client's necessities and expectations, the applying of the regulation, the contract conditions or any other requirement defined before expedition.

A control programme is defined to fix the frequency and effect of the service, including from the verification of the proposed design, visual inspection of the product (revising dimensions, quality, function, packaging, labelling, special products specifications, etc. ...) to the trials tests, functional, electrical and mechanical trials, and any other established criteria.

Monitoring approval tests of equipment in plant (FAT)

In order to verify that products/installations/

Our Services

AENOR has a service of inspection and assessment of the conformity at worldwide level to offer solutions in the fields of supply chain quality control, commercial exchange and in any other related process

equipment are adapted to the function to which they were designed for, according to the buyer's instructions and current regulation, AENOR technical team moves to the production place to monitor the Final Assessment Tests of the equipment made following the set conditions in the Purchase Agreements.

Inspection for industrial projects monitoring

The supervision of the evolution of all the phases of an order or a project, to control and minimize any deviation to the planned covers from the inspection of personal equipment to the supervision of complete projects, including the protocols and specifications of each client. It is applicable to any type of mechanical, electrical, electronic or instrumental equipment and the expedition time in any industrial sector.

Sampling and product tests

Once sampling is done in plant, the select product can be sent to an authorised lab to do the tests requested by the client depending on the product and the country.

Containers loading and unloading supervision

It is assured that the final details of the product are those that were agreed, that the required quantity is correctly stowed in the container and that the container is properly sealed. In the same way, the inspector can be on site when the goods are unloaded to check the quantity and the product conditions when arriving, as well as if the seal of the container has been manipulated.

Inspections of loading and unloading of product in bulk

This is the monitoring of the transport of the product in bulk about quantitative and qualitative aspects. A product control is carried out while loading and unloading by specific procedures.

Inspection at destination

The verification by an independent organism about the state of the product that is received is a tool used in commercial contracts to assure quality.

Access to Markets.

Specific Verifying Programmes of the Conformity Required By Governments and Customs

Regarding specific compulsory programmes for putting in the market specific products, established by many countries to fulfil local regulation applicable in each case, AENOR has been recognised and authorised to issue these certifications required to export from/to: Saudi Arabia, Algeria, Armenia, Belorussia, Ivory Coast, Ecuador, United Arab Emirates, Kazakhstan, Peru, Russia and Uzbekistan. For any other Conformity Programme, please contact us.

We help you at any stage of the supply chain at global level:



Preliminary stage to the manufacturing

- ▶ Suppliers Selection
- ▶ Factories Assessments (technical skills, resources, etc., ...)
- ▶ Social and Environmental Audits
- ▶ Identification of the Regulation to apply in each country and product



Production

- ▶ Raw materials Inspection
- ▶ Inspection before manufacturing
- ▶ During Production Inspection (DPI)
- ▶ Final Inspection of production
- ▶ Lab trials
- ▶ Monitoring of Final Approval Tests in plant (FAT)
- ▶ Previous Shipping Inspection (PSI)
- ▶ Container Loading Check and Seals (CLC)



Destination

- ▶ Containers Unloading
- ▶ Products in bulk Unloading
- ▶ Inspection at Destination



Unique Service designed for each client:

Each assessment service of the conformity is adapted to our clients, so that it fixes their concrete necessities and specific demands. That is why the control programme is carried out following the next steps:

Results Report
After the inspection/ verification, a complete report is sent to the client with the results including a complete photo essay



Client Requirements

The client sets their necessities: type of service, product, place, importance, aspects to consider, etc.



Service Design

Together with the client, AENOR defines the control programme to do, designing the process, the check-list, service instructions, sampling, requirements, etc.,... An AENOR technical coordinator is in direct contact with the client along the complete service.



Service Coordination

The team of inspectors/ auditors in AENOR coordinates the fulfilment of the inspection/ verification with the contact given by the client.



Service Fulfilment

The service is given by qualified staff at the agreed date and timetable.



Type of products:



LABS: Global Effect with a local Service. We manage your tests wherever you need them.

SPAIN

AENOR | laboratorio

Very useful Analysis Service for the sectors involved in food (primary producer, transformation, distribution and service industry). It allows us to carry out a thorough control of food as well as the factors involved in the manufacturing, with the only target of offering safety and quality products to consumers.

Specialisation Areas:

- ▶ Physical-chemical Analysis
- ▶ Microbiological Analysis
- ▶ Sensorial Analysis

ceis (Centre of Tests, Innovation and Services)

Ceis assesses and gives the information about quality and safety of products and installations. It has a near, quick and efficient organization, to resolve through tests and verifications the fulfilment degree of the products with the regulations or technical specifications that affect them, contributing with that to the risk reduction and the result improvement.

Specialisation Areas:

- ▶ Electrical Area
- ▶ Plastic Materials Area
- ▶ Metallic Materials Area
- ▶ Energetic Efficiency Area

Our Net: Global Coverage in all your international operations

We operate in a global way through International AENOR offices and local organizations of conformity assessment. This allows us working with local staff that has the specific

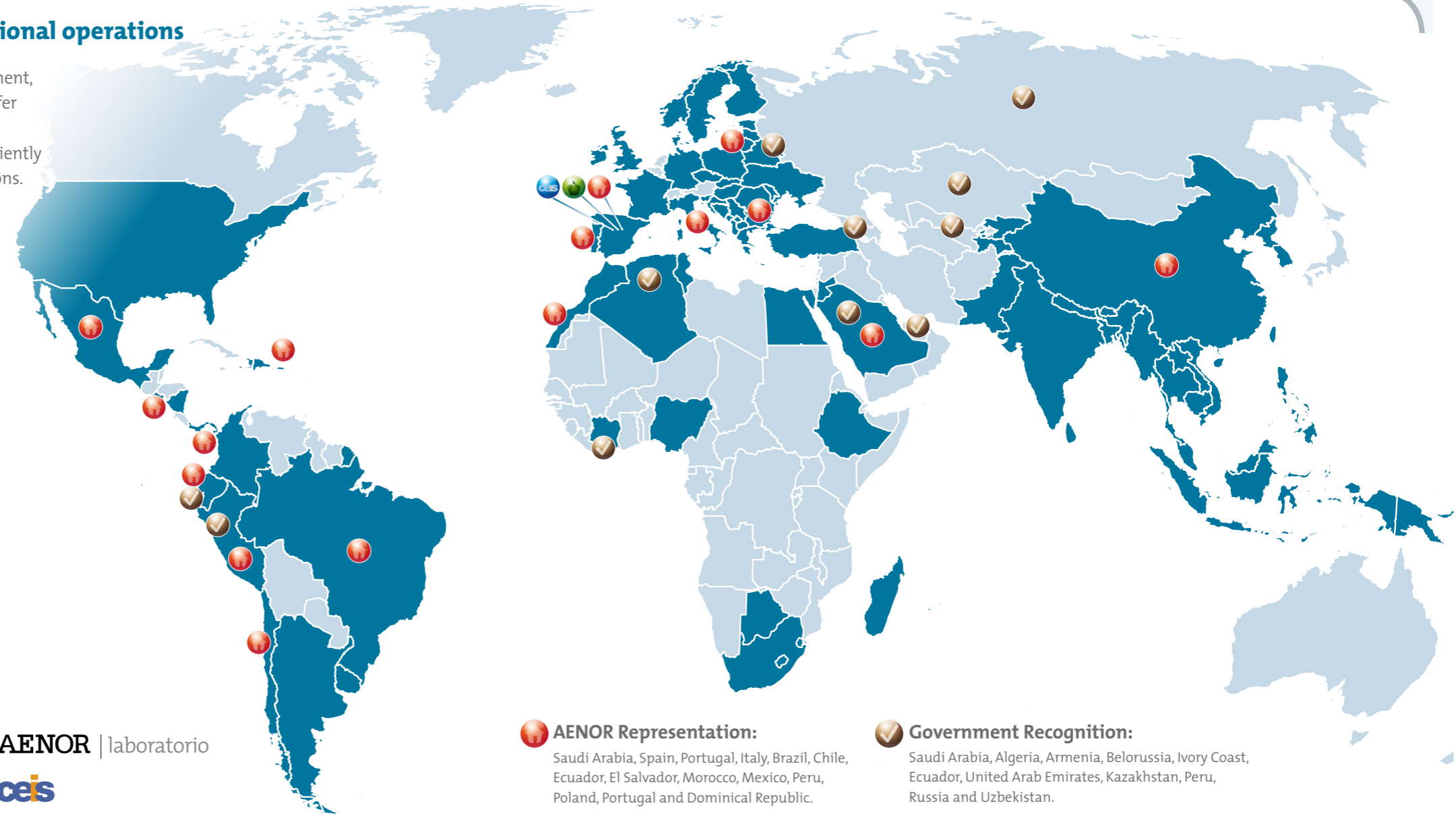
knowledge of the environment, having the possibility to offer our clients global services worldwide to manage efficiently your international operations.

Service Coverage

Asia	África	Europe	América
Saudi Arabia	Algeria	Albania	Argentina
Bangladesh	Botswana	Germany	Brazil
Cambodia	Ivory Coast	Bosnia	Chile
China	Egypt	Herzegovina	Colombia
Hong Kong	Ethiopia	Bulgaria	Ecuador
India	Jordan	Croatia	El Salvador
Indonesia	Lesotho	Cyprus	USA
Miramar	Madagascar	Denmark	Guatemala
North Korea	Mauritius	Slovakia	Haiti
South Korea	Nigeria	Slovenia	Mexico
Malaysia	Swaziland	Spain	Nicaragua
Pakistan	South-Africa	Estonia	Panama
Philippines	Tunisia	Finland	Dominican Republic
Taiwan		France	Uruguay
Thailand		Greece	
Vietnam		Holland	
		Hungary	
		Ireland	
		Italy	
		Kosovo	
		Latvia	
		Lithuania	
		Macedonia	
		Malta	
		Montenegro	
		Norway	
		Poland	
		Portugal	
		United Kingdom	
		Czech Republic	
		Romania	
		Serbia	
		Switzerland	
		Turkey	

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ceis



AENOR Representation:

Saudi Arabia, Spain, Portugal, Italy, Brazil, Chile, Ecuador, El Salvador, Morocco, Mexico, Peru, Poland, Portugal and Dominican Republic.

Government Recognition:

Saudi Arabia, Algeria, Armenia, Belorussia, Ivory Coast, Ecuador, United Arab Emirates, Kazakhstan, Peru, Russia and Uzbekistan.